

**UNIVERSITY OF ESWATINI**  
**FACULTY OF HEALTH SCIENCES**  
**FINAL EXAMINATION PAPER: MAY, 2019**

---

**TITLE OF PAPER      ADVANCED LEADERSHIP AND MANAGEMENT**  
**COURSE CODE        MWF602**  
**DURATION            TWO (2) HOURS**  
**TOTAL MARKS        75**

**INSTRUCTIONS:**

- 1. ANSWER ALL QUESTIONS**
- 2. FIGURES IN BRACKETS INDICATE MARKS ALLOCATED TO EACH OR PART OF A QUESTION**
- 3. ANSWER EACH QUESTION ON A NEW PAGE**

**THIS PAPER SHOULD NOT BE OPENED UNTIL PERMISSION IS GRANTED BY THE INVIGILATOR**

### **Question 1**

You get a promotion to be the Matron in charge of a health centre. One of the initial tasks is to get your team on the same page in ensuring that you get the facility to function and produce according to the Ministry of Health expectations. You want to develop a strategic plan which will ensure alignment with your organizations vision, mission and goals.

Discuss the process of strategic plan development.

**(35 marks)**

### **Question 2**

Organisations can be analysed through the systems perspective. Systems can be either be open or closed.

2.1 Describe the characteristics of open systems.

**(28 marks)**

### **Question 3**

As a manager, you notice that one of your junior staff members is displaying the behavior of codependency.

3.1 Explain what it is.

**(2 marks)**

3.2 How you can assist them overcome it.

**(10 marks)**

**Overall total: 75 marks**