

UNIVERSITY OF ESWATINI
FACULTY OF HEALTH SCIENCES
DEPARTMENT OF MIDWIFERY SCIENCE
MAIN EXAMINATION, NOVEMBER 2021

TITLE OF PAPER: ADVANCED LEADERSHIP AND MANAGEMENT

COURSE CODE: MWF602

DURATION: THREE (3) HOURS

TOTAL MARKS: 100

INSTRUCTIONS:

- 1. ANSWER ALL QUESTIONS**
- 2. ALL QUESTIONS CARRY EQUAL MARKS**
- 3. READ THE QUESTIONS CAREFULLY**
- 4. FIGURES IN BRACKETS INDICATE MARKS
ALLOCATED FOR EACH QUESTION**
- 5. START EACH QUESTION ON A FRESH PAGE**
- 6. TOTAL NUMBER OF PAGES 3**

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GRANTED BY THE INVIGILATOR.**

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QUESTION 1

- 1.1 Describe 4 characteristics of disengaged employees. **2 marks for each characteristic well explained.** (8marks)
- 1.2 Discuss how a nurse leader can motivate the disengaged employees. **One mark is awarded for each correct point and another mark for the explanation.** (9) marks
- 1.3 Explain four (4) key elements in strategic planning. **Two marks for each correct response.** (8 marks)

QUESTION 2

Ethical leaders strive to do the right thing most of the time. It may be difficult to define exactly what "right" is, but a leader who is ethical is not afraid to do what they truly believe to be right, even if it is unpopular, unprofitable, or inconvenient.

- 2.1 Describe the characteristics of ethical leadership. Illustrate your answer with examples of each. (10 marks)
- 2.2 Discuss the obstacles and problems of ethical leadership from the perspective of nursing practice. (15 marks)

One (1) mark is awarded for each discussion point.

QUESTION 3

Explain emotional intelligence under the following headings

- 3.1 Explain the term Emotional Intelligence. (5marks)
- 3.2 The components of emotional intelligence by Goleman (1998) have been adapted by various authors to date. Discuss 5 components of Emotional Intelligence according to Goleman (1998). (10marks)
- 3.3 Describe three ways in which one may achieve emotional intelligence. (10 marks)
- [25 marks]

QUESTION 4

Discuss the meaning of the term “management” under the following headings:

- 4.1 Management as a process. (5 marks)
- 4.2 Management as a discipline (3 marks)
- 4.3 Management as a noun. (2 marks)
- 4.4 Managerial elements according to Muller et.al. (2011). (15 marks)

One mark is awarded for each correct response.

[25marks]