

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCE
DEPARTMENT OF POLITICAL AND ADMINISTRATIVE STUDIES
BACHELOR OF ARTS (SOCIAL SCIENCE) YEAR II
FINAL EXAMINATION PAPER, MAY 2007

TITLE OF PAPER : ORGANIZATION THEORY AND BEHAVIOUR

COURSE CODE : PA 204

TIME ALLOWED : THREE (3) HOURS

INSTRUCTIONS :

- 1. ANSWER FOUR (4) QUESTIONS;
TWO (2) FROM EACH SECTION.**
- 2. ALL QUESTIONS CARRY EQUAL MARKS
OF 25.**

**DO NOT OPEN THIS PAPER UNTIL THE INVIGILATOR HAS GRANTED
PERMISSION.**

SECTION A

1. Define the term 'organisation' and discuss the problems and challenges that face organizations in Africa.
2. Discuss the main features, strengths and weaknesses of scientific management.
3. Define the term 'bureaucracy' and discuss the reasons behind the need to control public bureaucracies in African countries.
4. Compare and contrast the Weberian and Marxist conceptions of bureaucracy.

SECTION B

5. Examine the main features, strengths and weaknesses of Abraham Maslow's theory of motivation.
6. Define 'decision-making' and discuss the inherent barriers to rationality in the decision-making process.
7. Discuss the advantages and disadvantages of the following leadership styles:
 - (a) Democratic leadership;
 - (b) Laissez-faire leadership.
8. The crusade against corruption and unethical behaviour is a universal phenomenon that is underpinned by certain fundamental principles. Discuss.