

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCE
DEPARTMENT OF POLITICAL AND ADMINISTRATIVE STUDIES
BACHELOR OF ARTS (SOCIAL SCIENCE) YEAR II
SUPPLEMENTARY EXAMINATION PAPER, JULY 2007

TITLE OF PAPER : ORGANIZATION THEORY AND BEHAVIOUR

COURSE CODE : PA 204

TIME ALLOWED : THREE (3) HOURS

INSTRUCTIONS :

- 1. ANSWER FOUR (4) QUESTIONS;
TWO (2) FROM EACH SECTION.**
- 2. ALL QUESTIONS CARRY EQUAL MARKS
OF 25.**

**DO NOT OPEN THIS PAPER UNTIL THE INVIGILATOR HAS GRANTED
PERMISSION.**

SECTION A

1. Overtime and space, organizations have internalized a number of significant features and/or characteristics. Discuss.
2. Examine the significance of studying organizations in modern society.
3. Organizations differ from one environmental or cultural setting to another, hence scholars in the field of organization theory accept the existence of what has been referred to as the ecology of organizations. Discuss.
4. Discuss the different usages of the term 'bureaucracy'.

SECTION B

5. Examine the factors behind the increasing bureaucratization of modern society, including the implications of this phenomenon for democracy and democratic institutions.
6. Discuss the main features, strengths and weaknesses of Douglas McGregor's motivational model.
7. Discuss the problems and challenges facing public sector organisations in Swaziland.
8. Examine the forces and/or pressures for change that will have an impact on modern organizations within the near future.