

**UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCE
DEPARTMENT OF POLITICAL AND ADMINISTRATIVE STUDIES
SUPPLEMENTARY EXAMINATION 2008**

TITLE OF PAPER	:ORGANISATION AND BEHAVIOUR	THEORY
COURSE CODE	: PA 204	
TIME ALLOWED	: THREE (3) HOURS	
INSTRUCTIONS	: ANSWER ANY FOUR (4) QUESTIONS	

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN
GRANTED BY THE INVIGILATOR**

1. Define the term 'organisation' and distinguish it from 'organisation behaviour'. (25 marks)
2. Examine the main features, strengths and weaknesses of the scientific management movement. (25 marks)
3. In what way(s) do tribalism and ethnicity impact on organisations in Africa? (25 marks)
4. Define the term 'ethics' and examine the fundamental principles that underpin the crusade against corruption and unethical behaviour in organisations throughout the world. (25 marks)
5. Explain the concept of 'Bounded rationality' in decision making. (25 marks)
6. Out of the five main conflict handling styles you have learned discuss any two. Further demonstrate your understanding of the styles by explaining when it would be more appropriate to use each of the styles. (25 marks)
7. Define the term 'Authority' and further discuss how it relates to the concept of 'Responsibility'. (25 marks)
8. Discuss the following styles of Leadership; Authoritarian style, Democratic style and Laissez-faire style. In your discussion explain when it would be more appropriate to use each of the styles. (25 marks)