

TITLE OF PAPER

**:ORGANISATION
AND BEHAVIOUR**

THEORY

COURSE CODE

: PA 204

TIME ALLOWED

: THREE (3) HOURS

INSTRUCTIONS

: ANSWER ANY FOUR (4) QUESTIONS

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN
GRANTED BY THE INVIGILATOR**

appropriately organising the hierarchy of an organisation. (25 Marks)

3. Discuss the relationship between the concepts of 'responsibility' and 'authority' and further explain how they relate to the concepts of 'ultra vires' execution of duties and 'vicarious liability'. (25 Marks)
4. Distinguish between the 'Classical School' of organisation theory and the 'Human Relations School'. (25 Marks)
5. Distinguish between 'Organisational Theory' and 'Organisational Behaviour'. (25 Marks)
6. Define 'formal groups' and discuss the various developmental stages that groups/teams go through in organisations. (25 Marks)
7. Define the concept of 'conflict' in organisational behaviour and discuss the three common causes of conflict as outlined by Griffin, R. (2013). (25 Marks)
8. Distinguish between the three major approaches of leadership (namely Traits Approach, Situational Approach and the Functional Approach) and explain which of these approaches is more persuasive to you. (25 Marks)