

**UNIVERSITY OF SWAZILAND**  
**FACULTY OF SOCIAL SCIENCE**  
**BACHELOR OF ARTS (SOCIAL SCIENCE), YEAR 4**  
**FINAL EXAMINATION PAPER: MAY 2017**

**TITLE OF PAPER: PUBLIC ADMINISTRATION AND GOVERNANCE**

**COURSE CODE: PA 409**

**TIME ALLOWED: THREE (3) HOURS**

**INSTRUCTIONS:**

- 1. ANSWER FOUR (4) QUESTIONS**
- 2. ALL QUESTIONS CARRY EQUAL MARKS OF TWENTY FIVE (25) EACH**

**THIS PAPER IS NOT TO BE OPENED UNTIL THE INVIGILATOR HAS GRANTED PERMISSION**

**Question 1:**

Define good governance using any two of the definitions that are outlined by the different institutions. In addition outline the key actors in governance and their roles.

**Question 2:**

A key role in project governance is that of the project sponsor. Discuss the main areas of responsibility of the project sponsor and also discuss the three pillars of project governance

**Question 3:**

Discuss fully the concept of collaborative governance including its advantages and disadvantages.

**Question 4:**

Bradshaw et al 1998 have developed what they call a hybrid model of non-profit governance. Discuss the main characteristics of this model.

**Question 5:**

There are three main corporate governance models that come from developed markets, namely; the Anglo-US model, the Japanese model and the German model. Choose one and discuss its main components.

**Question 6:**

There have been a number of calls for administrative reforms in order to improve the performance of the African public services. Discuss any four reform strategies that have been suggested.

**Question 7:**

Define democracy and outline the main contributions made by the United Nations to democracy.

**Question 8:**

For organisations to remain effective and efficient they must take steps to fit their structures and strategies to the demands of the environment, and the public sector is no exception. Discuss the elements that affect the public sector and its environment.