

UNIVERSITY OF SWAZILAND
FACULTY OF SOCIAL SCIENCE
BACHELOR OF ARTS (SOCIAL SCIENCE) YEAR 2

SUPPLEMENTARY EXAMINATION PAPER: JULY, 2018

**TITLE OF PAPER: ORGANISATIONAL THEORY AND
 BEHAVIOUR 1**

COURSE CODE: PAD 201

TIME ALLOWED: TWO (2) HOURS

INSTRUCTIONS: 1. ANSWER ANY TWO (2) QUESTIONS:
2. ALL QUESTIONS CARRY EQUAL MARKS
OF FIFTY (50) EACH

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS
BEEN GIVEN BY THE INVIGILATOR**

1. Define the term 'organisation'? What are the different types of organizations that exist and explain why organisations exist.

(50 Marks)

2. What is your understanding of 'organizational behaviour' and explain how organizational theory has evolved historically over the decades.

(50 Marks)

3. Discuss the four major principles of the Scientific Management Theory.

(50 Marks)

4. In his study of bureaucracy, Max Weber was interested in why individuals obeyed commands, and identified three grounds on which legitimate authority could exist. What are these three grounds and discuss some of the advantages and disadvantages of bureaucracy.

(50 Marks)

5. What are the three fundamental assumptions which form the basis of Maslow's theory of human motivation? Explain Maslow's Hierarchy of needs.

(50 Marks)

6. Discuss the internal and external environmental factors that affect organizations and business ? What makes African organizational environments unique?

(50 Marks)