

**UNIVERSITY OF ESWATINI
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF POLITICAL AND ADMINISTRATIVE STUDIES
BACHELOR OF ARTS IN SOCIAL SCIENCE SEMESTER III
FINAL EXAMINATION 2018**

**TITLE OF PAPER : ORGANISATION THEORY AND
BEHAVIOUR I**

COURSE CODE : PAD 201

TIME ALLOWED : TWO (2) HOURS

INSTRUCTIONS : ANSWER ANY TWO (2) QUESTIONS

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN
GRANTED BY THE INVIGILATOR**

QUESTIONS

1. Scientific Management theory is one of the first organisation theories. It has been credited with insightful principles that are still applicable in the present day management of organisations. Discuss the Scientific Management school of thought as propounded by F. W. Taylor. In your discussion include, among other things its principles, functionalities, dysfunctions and contributions to management thought. (50 marks)
2. Compare and contrast the Classical and Human Relations/Organisational Behaviour schools of thought. (50 marks)
3. In an attempt to investigate and explain how major political decisions were made by high-level political structures/committees Irving Janis concluded that a phenomenon called 'Groupthink' is a plausible explanation. Extensively discuss groupthink as propounded by Irving Janis. (50 marks)
4. It has been argued that hierarchy/bureaucracy is not only obsolete and thereby inappropriate for modern day organisations, yet one Elliott Jaques suggests the contrary. Discuss extensively. (50 marks)