

**UNIVERSITY OF ESWATINI
FACULTY OF SOCIAL SCIENCES
DEPARTMENT OF POLITICAL AND ADMINISTRATIVE STUDIES
BACHELOR OF ARTS IN SOCIAL SCIENCE SEMESTER III
RE-SIT EXAMINATION 2018**

**TITLE OF PAPER : ORGANISATION THEORY AND
BEHAVIOUR I**

COURSE CODE : PAD 201

TIME ALLOWED : TWO (2) HOURS

INSTRUCTIONS : ANSWER ANY TWO (2) QUESTIONS

**THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN
GRANTED BY THE INVIGILATOR**

QUESTIONS

1. Define 'organisation' and discuss reasons why organisations are studied. In your definition of 'organisation' include characteristics of organisations. (50 marks)
2. The Classical School of Thought is credited as one of the first and most important schools of organisation theory. Discuss its background and tenets, and further discuss Scientific Management Theory. (50 marks)
3. Discuss the fundamental underpinnings, theory and critique of the Human Motivation theory as propounded by Abraham Maslow. (50 marks)
4. Henry Fayol argued that his 'General Principles of Management' were applicable to all forms of organisations. Discuss any six (6) of Fayol's general principles of management. (50 marks)