



UNIVERSITY OF ESWATINI

FIRST SEMESTER RE-SIT EXAMINATION PAPER, JANUARY
2020

FACULTY OF SOCIAL SCIENCES

DEPARTMENT POLITICAL AND ADMINISTRATIVE STUDIES

COURSE CODE: PAD 201

TITLE OF PAPER: ORGANISATION THEORY AND BEHAVIOUR
I

TIME ALLOWED: 2 HOURS

Instructions

1. Answer any two (2) questions.
2. All questions carry equal marks of 25 each.

Candidates may complete the front cover of their answer book when instructed by the Chief Invigilator and sign their examination attendance cards but must NOT write anything else until the start of the examination period is announced.

No electronic devices capable of storing and retrieving text, including electronic dictionaries and any form of foreign material may be used while in the examination room.

DO NOT turn examination paper over until instructed to do so.

QUESTIONS

1. Distinguish between the Classical School of thought and the Human Relations School of thought. (25 marks)

2. The word 'bureaucracy' has often been associated with dysfunctional, inflexible and inefficient systems of organisations. Elliot Jacques, however, holds a contrasting opinion. Discuss. (25 marks)

3. Define and explain the concept of organisation theory and further briefly discuss how it relates to the industrial revolution. (25 marks)

4. Henry Fayol argued that his 'General Principles of Management' were applicable to all forms of organisations. Discuss any six (6) of Fayol's general principles of management. (25 marks)