

MAIN EXAMINATION PAPER, DECEMBER 2014

TITLE OF PAPER : INDUSTRIAL SOCIOLOGY

COURSE CODE : SOC409

TIME ALLOWED : THREE (3) HOURS

INSTRUCTIONS

1. ANSWER ANY FOUR (4) QUESTIONS.
2. ALL QUESTIONS CARRY EQUAL MARKS

THIS PAPER MUST NOT BE OPENED UNTIL PERMISSION HAS BEEN GRANTED BY THE INVIGILATOR.

2. Using relevant examples, discuss the dominant social forces that shape work opportunity in contemporary society.
3. Critically discuss the key features of assembly line production.
4. Discuss how service work organizations are structured by the dual and potentially contradictory logics of bureaucratization and customer-orientation.
5. How does Harry Braverman's work restate and extend Karl Marx's initial insights regarding the labour process?
6. Evaluate Arlie Hochschild's emotional labour thesis. Provide relevant examples to support your viewpoints.
7. Examine the relationship between non-standard employment and job quality.
8. Discuss the influence of organizational attributes and interpersonal relations on individualized and collective forms of resistance in the contemporary workplace.