

UNIVERSITY OF SWAZILAND

FACULTY OF SOCIAL SCIENCES

DEPARTMENT OF SOCIOLOGY AND SOCIAL WORK

FINAL EXAMINATION PAPER, DECEMBER 2017

TITLE OF PAPER: SOCIOLOGY OF ORGANIZATIONS

COURSE CODE: SOC 408

TIME ALLOWED: TWO (2) HOURS.

- INSTRUCTIONS:
1. ANSWER THREE (3) QUESTIONS.
 2. **SECTION A IS COMPULSORY**
 3. ALL QUESTIONS CARRY EQUAL MARKS.
 4. TOTAL MARKS 100.

THIS PAPER IS NOT TO BE OPENED UNTIL PERMISSION HAS BEEN
GRANTED BY THE INVIGILATOR TO DO SO

SECTION A: COMPULSORY

QUESTION 1

Organizations play a central role in producing, maintaining, and/or changing systematic patterns of social inequality. Discuss the statement and illustrate your answer with examples from any two organizations.

QUESTION 2

Critically discuss the notion that formal organizations may develop the bureaucratic personality or trained incapacity.

SECTION B: ANSWER ONE (1) QUESTION

QUESTION 3

Examine the sources of power in any organization stating the factors influencing its distribution and changes in the distribution of power.

QUESTION 4

Illustrating with examples, discuss the leadership and behaviour styles of the Student Representative Council (SRC) at the University of Swaziland.

QUESTION 5

Explain some of the organizational environments affecting the performance of the University of Swaziland.

QUESTION 6

Explain what you understand by organizational change and transformation.